

SE Clinical Altrincham

First Floor, 70 Ellesmere Road, Altrincham, Cheshire. WA14 1JD

0161 926 9535

SE Clinical-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

Yes. I was consulted, asked about questions and given good explanations at every stage.

2 Do you feel that the costs and method of payment were made clear to you?

Absolutely. No doubt everything was laid out in advance.

3 How did you find the standard of cleanliness in the practice today?

Waiting area..... Excellent
Reception..... Excellent
Surgery..... Excellent

4 Do you feel you were treated well by the clinical and reception staff?

Yes, by everyone.

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

Excellent care and treatment.
A great team. Thank you.

Thank you for your time

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1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

.....
.....yes.....
.....

2 Do you feel that the costs and method of payment were made clear to you?

.....
.....yes.....
.....

3 How did you find the standard of cleanliness in the practice today?

Waiting area... Excellent.
Reception... Excellent.
Surgery... Excellent.

4 Do you feel you were treated well by the clinical and reception staff?

.....
.....yes.....
.....

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

.....
.....N/A.....
.....

Thank you for your time

Simplyendo Altrincham

First Floor, 70 Ellesmere Road, Altrincham, Cheshire. WA14 1JD

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Simplyendo-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

..YES.....
.....
.....

2 Do you feel that the costs and method of payment were made clear to you?

..YES.....
.....
.....

3 How did you find the standard of cleanliness in the practice today?

Waiting area...EXC.....
Reception...EXC.....
Surgery...EXC.....

4 Do you feel you were treated well by the clinical and reception staff?

..yes.....
.....
.....

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

..NO.....
.....
.....

Thank you for your time

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SE Clinical-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

..... 100%
..... RADIOUS INFORMATION
.....

2 Do you feel that the costs and method of payment were made clear to you?

..... 100%
.....
.....

3 How did you find the standard of cleanliness in the practice today?

Waiting area... VERY NICE - GOING TO TAKE LOGS
Reception... FUNCTIONAL BACK TO WORK
Surgery... CLEAN

4 Do you feel you were treated well by the clinical and reception staff?

..... VERY FRIENDLY + POLITE
.....
.....

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

..... I THINK YOU ARE SPOT ON
.....
.....

Thank you for your time

PLEASE CAN I SAY - YOUR TOILET. IMMACULATE!

I AM ALWAYS LET DOWN BY TOILET CLEANING

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SE Clinical-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

Yes.....
.....
.....

2 Do you feel that the costs and method of payment were made clear to you?

Yes.....
.....
.....

3 How did you find the standard of cleanliness in the practice today?

Waiting area.....very clean.....
Reception.....very clean.....
Surgery.....very clean.....

4 Do you feel you were treated well by the clinical and reception staff?

Yes.....
Lindsay was extremely helpful following my initial enquiry through to booking. Swift appointments

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

Teaching camera via link to TV for patients to watch procedure if they want.....
.....
.....

Thank you for your time

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SE Clinical-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

.....yes.....
.....
.....

2 Do you feel that the costs and method of payment were made clear to you?

.....yes.....
.....
.....

3 How did you find the standard of cleanliness in the practice today?

Waiting area.....Excellant.....
Reception.....".....
Surgery.....".....

4 Do you feel you were treated well by the clinical and reception staff?

.....yes.....
.....
.....

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

.....No! Thank you.....
.....
.....

Thank you for your time

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SE Clinical-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

Definately

2 Do you feel that the costs and method of payment were made clear to you?

Yes very clear

3 How did you find the standard of cleanliness in the practice today?

Waiting area... Excellent
Reception... Excellent
Surgery... Excellent

4 Do you feel you were treated well by the clinical and reception staff?

Yes

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

None - friendly, efficient, professional.

Thank you for your time

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SE Clinical-Patient Questionnaire

1 Do you feel you were involved enough in discussions about your treatment and made aware of the options available to you?

100% - could not have been any better

2 Do you feel that the costs and method of payment were made clear to you?

Yes

3 How did you find the standard of cleanliness in the practice today?

Waiting area }
Reception } 10/10 - excellent
Surgery }

4 Do you feel you were treated well by the clinical and reception staff?

Incredible. Brilliant with my anxiety

5 Are there any comments you would like to make that may help improve the services or treatments here at Simply Endo?

nothing - I suffer slightly with the 'fear' and feel totally comfortable here

Thank you for your time.

Thank you ☺